



Corona Virus for your Business

Reasonable precautions you can take in your shop -

- Place sanitiser at the front of your shop and ask all customers to use when entering.
- Place a sign in your window politely asking those with symptoms to refrain from shopping with you, perhaps direct to your website or phone orders if you offer them.
- Make sure all employees increasing their handwashing to every 15-30 minutes, and immediately after handling money.
- Make sure staff are aware of the precautions you are taking and the measures you have in place i.e. excellent hygiene systems, increased handwashing etc to put the customers mind at rest.
- Make sure you offer contactless payments with your card machine.
- Limit cash transactions wherever possible, you may want to refuse to accept cash but then please ensure you put a sign in the window and the shop to inform customers.
- If you are experiencing increased trade then it may be advisable to close for 30 mins in the day to give staff a break, refill counters and to disinfect main areas.
- We advise that you refuse to let customers use their own containers where it is necessary for the container to cross the counter.
- You may want to limit the number of customers in your shop at any time to encourage social distancing.
- You may want to offer vulnerable people a specific time slot during the day for them to shop of pick up click and collect packages. Most retailers offering this are either opening earlier for an hour or setting aside the first hour of the day.